

DELL GROUP			DELL GROUP		
Common faults and troubleshooting methods					
Fault phenomenon	Cause of failure	Elimination method			
No response is received when the password is entered numerically	Battery dead Battery polarity is reversed Circuit board fault	Use the emergency key to open the electronic combination lock and replace the battery. Load the battery correctly Please contact the maintenance department.			
The emergency key cannot be inserted or removed	There is a foreign object in the lockhole. The key is not turned to the first position	Remove foreign bodies from lockholes. Please insert it in the correct way			
The electronic combination lock has been opened, the door cannot be opened	After turning the handle for more than 7 seconds, the electronic lock is reset	Re-enter the password and turn to the first in 8 seconds			
Alarm does not go off	Battery dead Battery polarity is reversed	Please replace the battery Load the battery correctly			

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Product installation								
The product has 2 mounting holes in the back and is secured to a solid concrete wall with included expansion bolts.								
 Installation diagram								
Precautions for use								
Keep away from direct sunlight and heat sources to prevent the product from fading from high altitude. Keep it in a safe place! If you do not use the product for a long time, please take out the battery to prevent leakage from damaging the electronic system. This product is a safe disposal box, please do not store excessive cash and special valuables.								