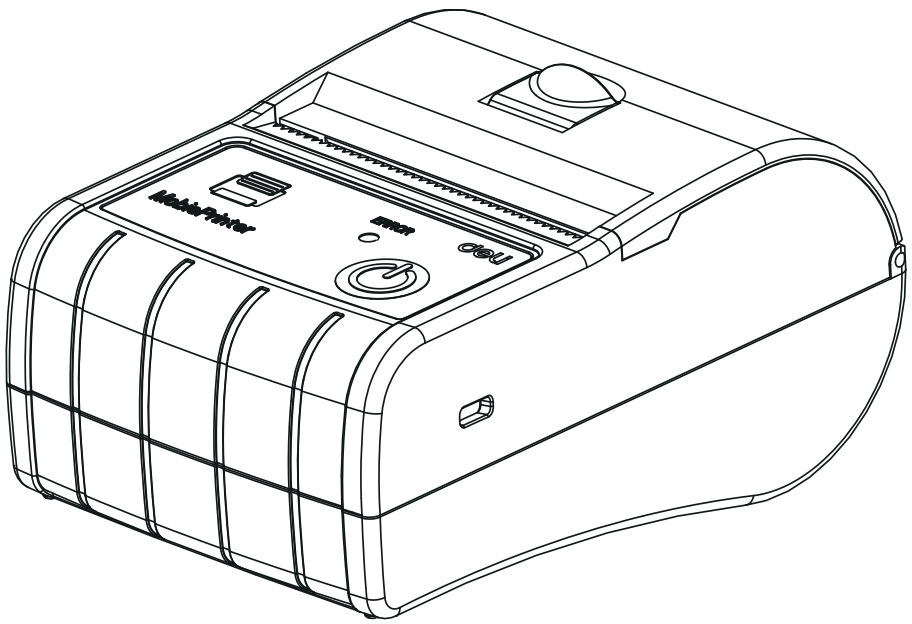
THERMAL RECEIPT PRINTER

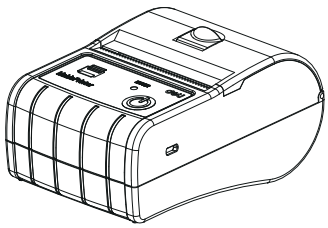
USER'S MANUAL

MODEL: S421

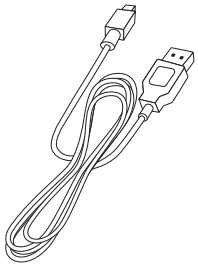


deli DELI GROUP CO.,LTD.
www.deliworld.com

1. Accessories List



Printer

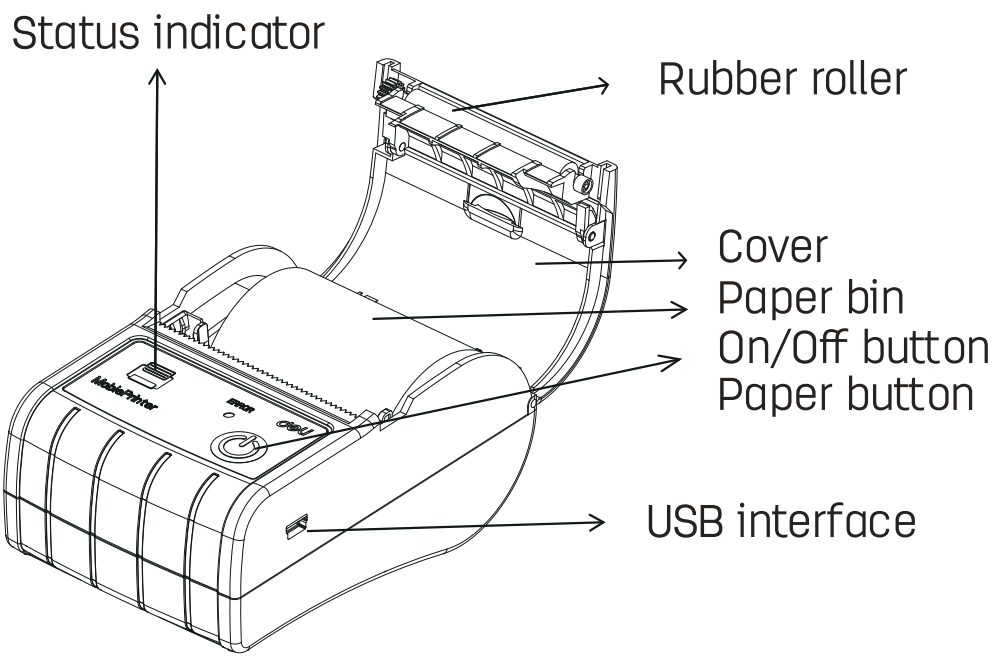


Data cable

Manual

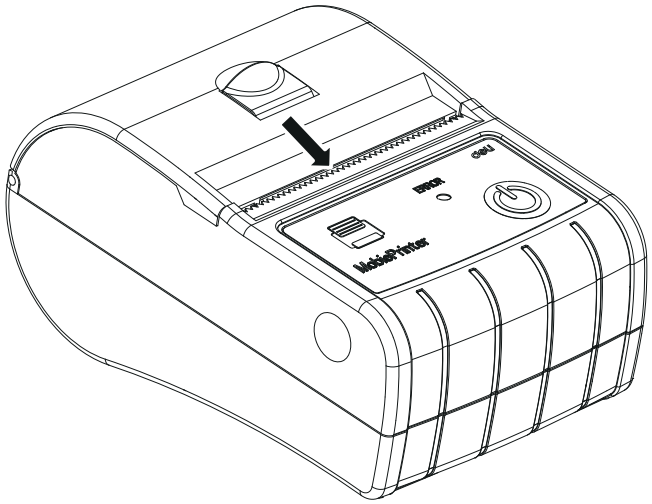
Please check if the product is intact after unpacking and verify that all the accessories have been received. If any items are missing, please contact your dealer.

2.Appearance and Components

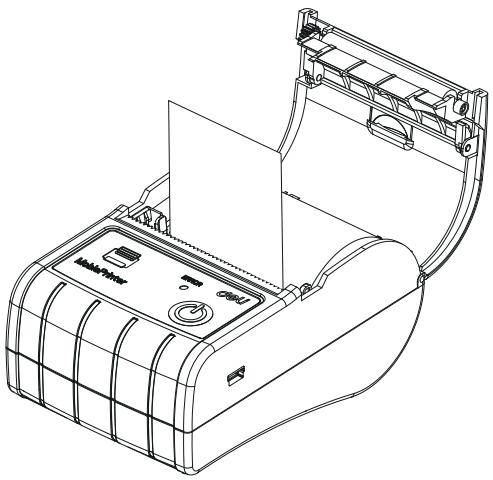


3.Loading the Paper Roll

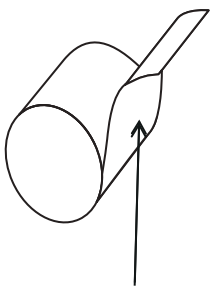
Pull and twist the paper bin cover towards the direction shown in the following picture, and open the paper bin cover.



Tear open the paper and pull out a piece of paper, then put the paper roll into the paper bin.

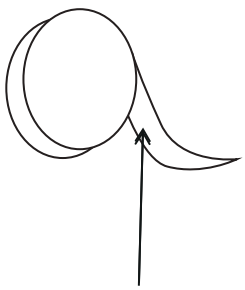


Correct installation method



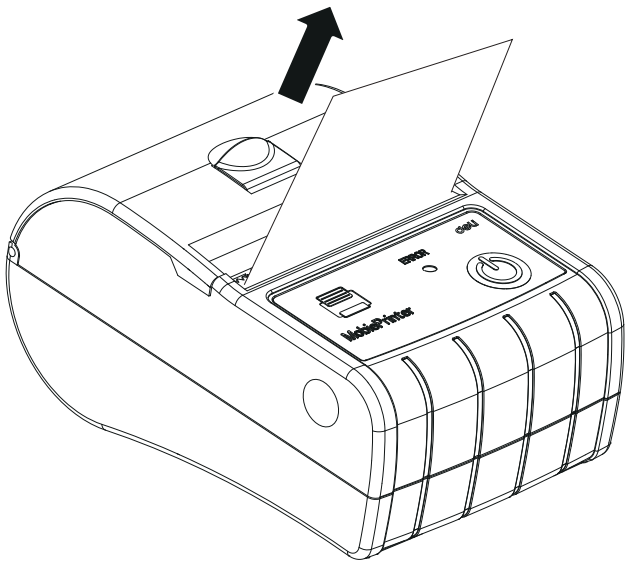
Thermal sensitive surface

Incorrect installation method

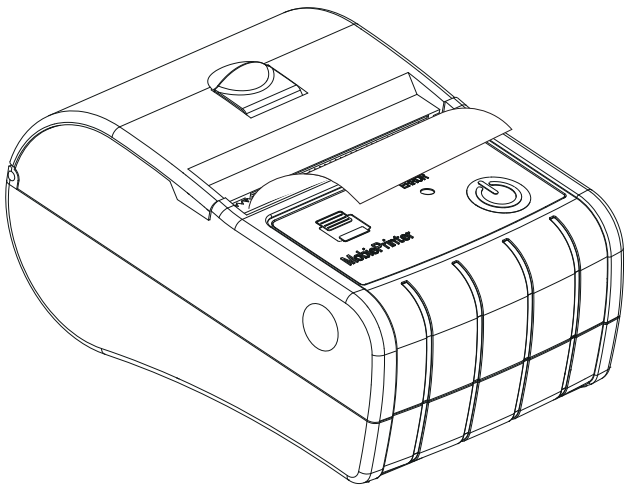


Non thermal sensitive surface

Pull out some paper rolls and close the top cover, please make sure both sides of the top cover are closed.

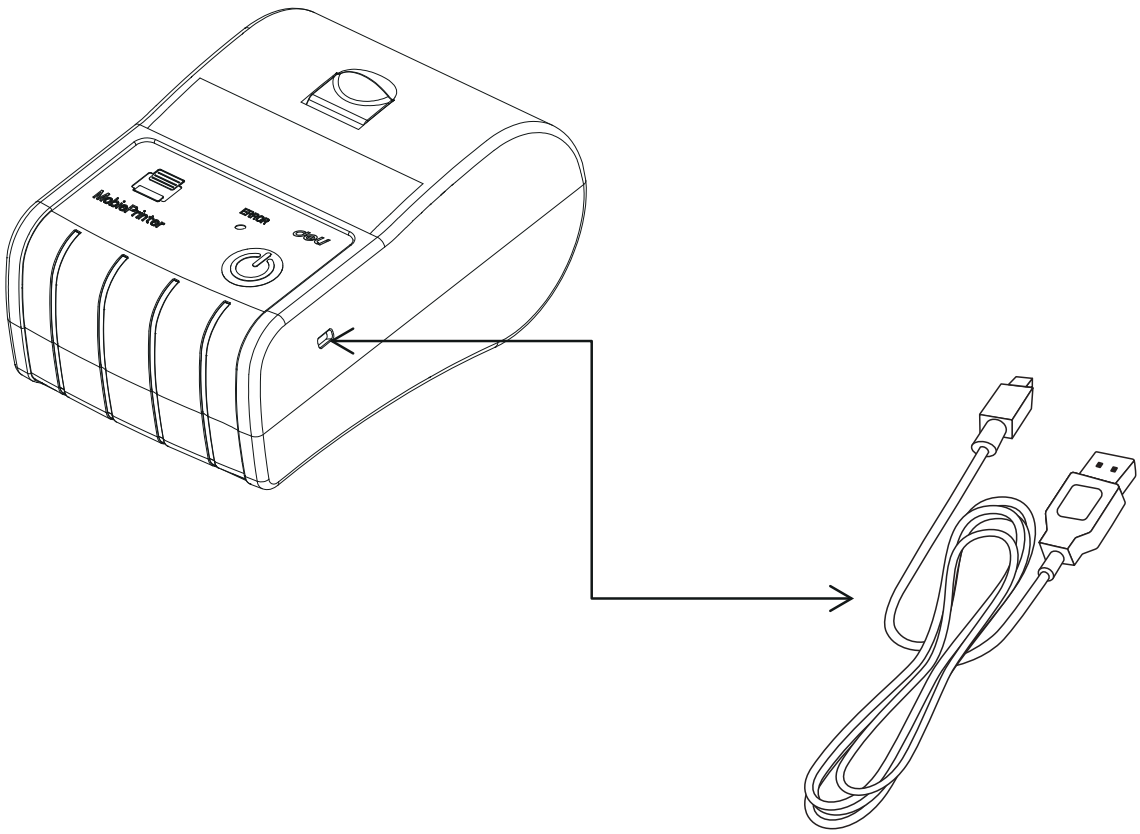


Tear off excess paper towards the blade direction.



4.Charging

Insert the power adapter into the socket and the Type-C head into the printer charging port.
Charging: The battery indicator icon flashes.
Charging ended: The battery indicator icon stops flashing.



Warning: If using a power data cable that is not provided by our company, it may damage the printer.
Attention: Do not remove the battery during charging.
Note: It can be printed during charging.

5.Menu settings

Basic function

Green light on: normal printing status/fully charged.
Red light on: out of paper/overheated/charging in progress.
Flashing red light: Low battery, please charge in a timely manner.

Operating instructions

Long press: 3 seconds (power button) to turn on/off.
Click: Paper feed.
Double click: Print self check page.

WARRANTY CARD

Thank you for your purchase of our products. The interests of customers who purchase our products will be protected. For any malfunction due to product quality problems. please contact authorized local dealers or service centers with this receipt and the warranty card.

Warranty terms:

1. For product failures occur under normal operating circumstances, free of charge repair and spare parts replacement service shall be provided by our company within one year commencing from date of purchase.
2. Customers are required to present this warranty card and the original purchase invoice to our company upon request for warranty service. This warranty card shall be valid only after the following form is filled out in details and affixed with official seal of the dealer.
3. No free of charge repair service shall be provided in the event of any of the following circumstances:
   (1) Expiration of the warranty period;
   (2) Damages caused by improper use, maintenance or storage not in accordance with the requirements of the user manual;
   (3) Failure or damage resulting from unauthorized disassembly, repair or modification;
   (4) Failure or damage caused by force majeure;
   (5) Wear parts or accessories.

This warranty card is being delivered with the product, one card for one product. Please keep this warranty card in proper condition for free warranty service. There is no replacement if lost.

Date of Purchase: _____ Y _____ M _____ D

Product Information	Product Name		Serial Number		
	Product Model Number		Manufacturing Date		
Customer Information	Company Name			Contact	
	Address			Phone	
Sales Information	Dealer Name			Contact	
	Address			Phone	
	Date of Purchase			Invoice No.	

	Description of Malfunction	Maintenance Results	Customer Signature	Maintenance Technician Signature	Maintenance Date
Maintenance Record					

This copy shall be cut along the dotted line and kept by the dealer.

Product Information	Product Name		Serial Number		
	Product Model Number		Manufacturing Date		
Customer Information	Company Name			Contact	
	Address			Phone	
Sales Information	Dealer Name			Contact	
	Address			Phone	
	Date of Purchase			Invoice No.	

	Description of Malfunction	Maintenance Results	Customer Signature	Maintenance Technician Signature	Maintenance Date
Maintenance Record					

Special Disclaimer:

While information of this manual has been rigorously checked and reviewed, we still cannot rule out the possibility of spelling mistakes and technical negligence and/or errors. Such negligence and/or errors will be corrected in the updated version(s) without further notice. The intellectual property of this manual belongs to our company, and no organization or individual is allowed to change the content.

CERTIFICATE

Inspector: _____

Date of Manufacture: _____

DELI GROUP CO., LTD.

301 Xuxiake Ave. Ninghai County
Ningbo 315600 China Made in China
info@nbdeli.com www.deliworld.com

22
PAP

KEEP FOR FUTURE USE

Version: 1.0
Date: 01-2024