

货号	ES353	货名	热转印打印机	零件名称	说明书	加工单位
					USER MANUAL Thermal Transfer Printer 1. Physical Appearance and Components LED indicator light functions: • ON: LED indicator indicator • RED: LED indicator indicator • GREEN: LED indicator indicator 2. Installing Carbon Strips Follow the steps to install the carbon strip. 3. Loading the Paper Roll Follow the steps to load the paper roll. 4. General Key Functions 5. DIP Toggle Switch Function	
规格	140x100mm	材质及要求	105克铜版纸		版 次	A. 1
印刷颜色	K: 95				文件编号	JD00169218
备 注	折叠式 正反印刷				日 期	2025-06-26
批 准	陶成伟	审 核	王永峰	校 对	司中伟	受控 2025-07-10 得力集团

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deli After-sales Service Thermal Transfer Printer S351/S352/S353 Warranty Terms Warranty scope and period 1. The warranty period is 12 months, starting from the date of purchase of the product. 2. The warranty period is calculated from the date of purchase by the customer. Based on the purchase model, if the customer is unable to provide a receipt, the date of purchase of the product will be used as the basis for calculation. 3. Warranty period: a. Printer: One year. b. The warranty period for the part head is three months (or 50000 cm in length, whichever comes first). Warranty service principles 1. Free warranty for products that meet the warranty period and scope. 2. When conducting warranty, a warranty card must be presented. 3. The warranty card will be voided if the warranty period is expired. The warranty scope will be voided if the product is damaged by the customer. 4. If the product is disassembled or repaired without technical certification, the warranty will become invalid. 5. The repair machine must be packaged in its original packaging or in a damaged state and returned to the manufacturer for repair. Damaged equipment is not covered by the warranty. Non Warranty Terms 1. There is no warranty card or the content of the warranty card has been tampered with. 2. Failure to maintain the printer according to the user manual resulted in damage to the printer. 3. The printer is damaged due to water, fire, lightning or foreign objects. 4. The printer head is damaged due to the use of printing media with impurities. 5. The use of inferior consumables resulted in damage to the print head. 6. Damage caused by improper usage environment or force. 7. Use the printer for other purposes beyond its intended use. 8. Damage caused by media by non-compliant technical equipment. The final interpretation right of the above terms belongs to Deli Group Co., Ltd. Troubleshooting The content in the table below is common problems and problem-solving method to troubleshoot the issue and the printer is still not functioning properly, please contact the customer service department of your purchasing manufacturer for further assistance. <table><tr><th>Problem</th><th>Troubleshooting</th><th>Solution</th></tr><tr><td>The printer does not print.</td><td>• Check the ink level and replace the ink cartridge if it is low. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly.</td><td>• Check the ink level and replace the ink cartridge if it is low. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly.</td></tr><tr><td>The printer prints with horizontal lines.</td><td>• Check the ink level and replace the ink cartridge if it is low. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly.</td><td>• Check the ink level and replace the ink cartridge if it is low. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly.</td></tr><tr><td>The printer prints with vertical lines.</td><td>• Check the ink level and replace the ink cartridge if it is low. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly.</td><td>• Check the ink level and replace the ink cartridge if it is low. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly.</td></tr><tr><td>The printer prints with color distortion.</td><td>• Check the ink level and replace the ink cartridge if it is low. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly.</td><td>• Check the ink level and replace the ink cartridge if it is low. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly.</td></tr><tr><td>The printer prints with color distortion.</td><td>• Check the ink level and replace the ink cartridge if it is low. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly.</td><td>• Check the ink level and replace the ink cartridge if it is low. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly.</td></tr></table> - 1 - - 2 - - 3 - - 4 -							Problem	Troubleshooting	Solution	The printer does not print.	• Check the ink level and replace the ink cartridge if it is low. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly.	• Check the ink level and replace the ink cartridge if it is low. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly. • Check the ink cartridge and confirm the ink cartridge is installed correctly.	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受控

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